Bed Bug Preparation Requirements

To receive the best results from your treatment, we need your help! Please read and follow the instructions below. If you have any questions, reach out to us and we will help answer any questions so that this process goes as quickly and trouble-free as possible. Thank you for being a Nextgen customer!

CUSTOMER PREPARATION PRIOR TO SERVICE

1. Remove all bedding, including sheets, pillows, pillowcases, dust ruffles, bed skirts, duvets, and covers. All items that can be washed must follow the **Laundering and Transporting Instructions** listed below.
2. Remove any coverings from all pieces of furniture. Launder if applicable.
3. Closets, dressers, nightstands, chests, tables, wardrobes, and any other similar storage areas must be emptied of all items. Launder or wash items that can be cleaned to kill as many bed bugs as possible.
4. Remove any personal items (toys, books, shoes, bags, etc…) from under bed. Launder and wash items as applicable to kill bed bugs, Other items such as luggage should be neatly left in center of room to be inspected by technician.
5. Any excess clutter that can be removed, laundered, or washed should be done so before the technician arrives.
6. Remove all draperies, valences, curtain, fabric blinds, and other window treatments from the affected areas.
7. Items that cannot be washed should be sealed in a plastic bag and sent immediately to be professionally laundered.
8. **Vacuum thoroughly!** Vacuum the floors of the affected areas, including underneath furniture and beds. Vacuum carpeted areas first, then move to hardwood, linoleum, tile or other hard surfaces. Remove the vacuum bag or canister and place the bag or canister contents into a tightly sealed trash bag and place into an exterior garbage bin. The use of a central vacuum system should not be utilized to prepare a structure for bed bug treatments.

LAUNDERING INSTRUCTIONS:

All garments must be washed in hot water and detergent and/or placed into a dryer on the highest heat setting for a minimum of 30 minutes (> 122°F). The dryer must be capable of reaching a temperature of >122°F to kill all stages and not be loaded to more than 50% capacity. All laundered items must remain out of the treatment area during service interval. Laundered items should also be kept inside of bed bug-free, sealed plastic containers to avoid re-infestation. If you wish to place items back into a treated dresser, chest, closet, or other similar storage area, these items will need to be removed, bagged, and rewashed prior to any follow-up service.

TRANSPORTING ITEMS CAREFULLY:

Whether you are moving items from room to room, to the trash, to the drycleaner, or to your washing machine, caution must be used not to spread bed bugs. Items to be washed or laundered should be transported in plastic bags. After items are put in the wash, immediately throw plastic bags away in the outdoor trash. It is recommended to not use clothes hampers because these transport bed bugs to other areas. If belongings are to be moved into another room and cannot be properly washed, they must be

inspected thoroughly. Bed bugs are great hitchhikers and can also be moved on electronics, books, and other personal items.

OTHER IMPORTANT THINGS YOU NEED TO KNOW

1. It is necessary for you, your family, and your pets to vacate the structure during the service time, and **do not to re-enter the structure until 4 hours after the service has been completed, not when the service starts**.
2. Fish/reptile tanks or aquariums must be covered with plastic when left inside of the structure. Air pumps must be turned off.
3. Leave any recently used baggage or luggage for the technician to inspect.
4. The dust cover protector on the bottom of the box springs, sofas, and chairs may need to be removed by the technician to allow access.
5. The technician must have access to all drawers, furniture, and storage areas in the treatment areas to search for bed bugs. Please secure any valuables and personal items before the treatment.

Failure to properly execute any/all of the listed preparations on this checklist will result in a prep charge of

$_____ and services may not be performed as scheduled.

By signing below, I agree to follow the above procedures prior to my bed bug treatment.

_____ _____

Customer Date Nextgen Representative Date

Please watch this video to help you with your bed bug treatment preparations:

https://www.youtube.com/watch?v=OGkLTExthw8